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16th April 2025

Operations

£42 - £45k

WV148

We are offering a unique opportunity for a dynamic and energetic individual, ideally with the knowledge and experience of managing a Cultural or Sports Destination Venue, to manage the operation of our exciting City Centre Destination Venues, including The Wave, Coventry Transport Museum and Herbert Art Gallery and Museum.

‘The Wave’ is a state of the art, leading attraction in the heart of the Midlands that comprises one of the UK’s largest and best Waterparks alongside an award-winning Spa with 25m pool, modern high spec fitness suite, a full studio exercise program and additional facilities such as squash courts, and café.

The Herbert Art Gallery and Museum provides ever-changing exhibitions which are often created in partnership with national museums and offers a wide range of activities and events for adults and families to encourage creativity, exploration and fun. Also home to Coventry Archives and currently displaying the famous and well-loved Dippy The Dinosaur.

Coventry Transport Museum houses the largest publicly owned collection of British vehicles over 14 fully accessible galleries and tells the story of a city which changed the world through transport. Home to the fastest vehicle in the world and offering a programme of exhibitions, family activities and a wide range of events.

You will be passionate about providing a high-quality visitor experience for all our customers and provide a strategic lead advising, developing and implementing operational improvements to enhance the visitor journey and accessibility across all sites with a focus on continual improvement and maximising opportunities for income generation.

The successful candidate will be able to manage multisite teams and communicate effectively at various levels, whilst being responsible for ensuring all functions are operating effectively. As a motivator you will create high performing teams, setting high standards and ensuring outstanding customer service, whilst maintaining a friendly and welcoming environment.

Apply today and Join Our Team!

**DBS clearance will be required for the successful candidate.**

Please visit our website for further details: www.cvlife.co.uk/dbs

**Head of Operations (City Centre Destination Venues)**

* Great development opportunities
* FREE health and fitness membership\* \*\*
* FREE health and fitness membership for a family member or friend\* \*\*
* FREE onsite parking at most sites
* FREE training for applicable roles
* DISCOUNTS on various Centre activities\*
* FREE entry to venues\*
* [Access to our Employee Benefits platform](https://cvlife.co.uk/wp-content/uploads/2024/06/external-HR-Employee-Benefits.pdf)

( ( \*\*The two benefits combined can be worth £1000!)

(\*not applicable to casual workers)

37.5

The Wave Waterpark

Coventry Sports Foundation